



OLD MUTUAL INTERNATIONAL CLIENT CENTRE

BEING UP TO DATE HAS NEVER BEEN SO EASY

Keeping track of your Old Mutual International policies has never been easier. Our dedicated Old Mutual International Client Centre gives you up-to-date information about your Old Mutual International policies at any time of the day or night.

THE OLD MUTUAL INTERNATIONAL CLIENT CENTRE IS EASILY ACCESSIBLE AND ALLOWS YOU TO:

- view all your Old Mutual International policies in one place
- view and print a breakdown of your assets and funds, showing their value
- view and print the last statement of your portfolio bond
- review Old Mutual International fund prices and performance.

NOT ENOUGH?

Additionally, you have quick and easy access 24/7 to:

- up-to-date Old Mutual International fund news
- the Old Mutual Wealth Group's media centre
- direct 'contact us' messaging and all of this is free of charge.

PLEASE NOTE

That Old Mutual International does not provide investment advice, and you should consult your financial adviser before making any investment decisions.



REGISTRATION

To register for the Old Mutual International Client Centre just follow these four easy steps:

1. Have the policy numbers of the Old Mutual International policies you want to view on the Client Centre ready and go to www.oldmutualinternational.com. Click on Customer Login in the top right corner and select Old Mutual International Client Centre. Select the 'Register' button on the right-hand side of the page.
2. The first page is an opportunity to read the online Terms and Conditions. You do not need to accept the Terms and Conditions until you log onto the Client Centre for the first time.
3. Add the policy numbers of all your Old Mutual International accounts that you want to view on the Client Centre.
4. Complete the online registration form with your personal information and select a username and password.

Old Mutual International will send you an access code. Once you have your access code, you can log on using your previously selected username, password and the access code.

Please note that this facility is not currently available to trustee or corporate policyholders. Access may also be restricted for policyholders whose assets are held with, and/or managed, by third-party companies.

LOGGING ON

Go to www.oldmutualinternational.com, and click on Customer Login in the top right corner.

Select Old Mutual International Client Centre.

Enter your username and previously selected password and, on the first occasion only, you will be asked to enter an access code. On future visits you will only need to enter your selected username and password.

SUPPORT

If you require assistance or more information about Old Mutual International's Client Centre, please contact the Old Mutual International E-Commerce Helpdesk on +44(0)1624 655556 or e-mail ecommerce@ominternational.com during business hours.

Please note this e-mail address is for general enquiries about the Old Mutual International Client Centre only. For security reasons we cannot provide confidential policyholder information by e-mail or act upon instructions received by e-mail.

Alternatively, you can contact your Old Mutual International regional office during business hours:

Hong Kong + 852 3552 5860

Singapore + 65 6622 5406

Dubai + 971 4 2996656

For policyholder-specific information please call Old Mutual International Head Office on +44 (0) 1624 655555.

www.oldmutualinternational.com

Calls may be monitored and recorded for training purposes and to avoid misunderstandings.

Old Mutual International Isle of Man Limited is registered in the Isle of Man under number 24916C. Registered and Head Office: King Edward Bay House, King Edward Road, Onchan, Isle of Man, IM99 1NU, British Isles. Phone: +44 (0)1624 655 555 Fax: +44 (0)1624 611 715.

Licensed by the Isle of Man Financial Services Authority.

Old Mutual International Isle of Man Limited is a member of the Association of International Life Offices.

Old Mutual International is registered in the Isle of Man as a business name of Old Mutual International Isle of Man Limited.

Old Mutual International's Hong Kong office: 24th Floor, Henley Building, 5 Queen's Road Central, Hong Kong. Phone: +852 3552 5888 Fax: +852 3552 5889

E-mail: askhk@ominternational.com

Authorised by the Insurance Authority of Hong Kong to carry on long term business.

Old Mutual International Isle of Man Limited Singapore Branch, 50 Collyer Quay, OUE Bayfront, #05-07, Singapore, 049321.

Phone: +65 6216 7990 Fax: +65 6216 7999

Registered in Singapore Number T08FC7158E. Authorised by the Monetary Authority of Singapore to conduct life assurance business in Singapore.

Member of the Life Insurance Association of Singapore. Member of the Singapore Finance Dispute Resolution Scheme.